



Families4Families Inc.

Providing peer support for
families impacted by Acquired
Brain Injury Across SA

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NDIA ILC Outcomes Evaluation Information Sheet

As our members will probably know, we are currently funded by a DSO Sponsorship Fund managed by the National Disability Insurance Agency (NDIA). As the NDIS rolls out, the NDIA will fund some organisations to offer projects under their Information, Linkages and Capacity Building (ILC) budget in each state, as well as some national programs. Families4Families thinks that the programs and Local Support Groups we currently offer are well suited to the NDIA's ILC objectives. To gain NDIA ILC support in the future, and enable us to continue in SA beyond 2018, we need ways of showing the NDIA that we do meet their ILC needs and that our members are gaining benefit from our programs. Of course we also want feedback so we can improve.

What is this evaluation about?

It is important for us to find out from our groups (LSGs) if our programs are giving members what they want. We also need to gather evidence for the NDIA on whether our programs help our members to achieve the ILC outcomes they feel are important. The ILC outcomes we think we help our members with are:

- *People with ABI are connected and have the information they need to make decisions and choices.*
- *People with ABI have the skills and confidence to participate and contribute to the community and protect their rights.*
- *People with ABI actively contribute to leading, shaping and influencing their community.*

How will this evaluation take place?

Families4Families have prepared surveys which are to be completed within each LSG by those members present with the recording of group responses taken down by either our Membership Manager, Jules, or your Group Leader(s). It is important that you tell us as much as possible, so please make sure that each member is given the time they need to contribute. Once complete, your Group Leader or Jules will return it to Families4Families and it will be treated confidentially, with no individual members' details shown.

How can members get involved?

Anyone present at our final 2017 Evaluation Session in a local support group will be invited to be involved. You are also very welcome to decline being involved, and you can also stop your involvement at any time. Your decision will, of course, not affect your involvement in our groups in the future.

What will happen to the information people give?

Families4Families will use the information to gather evidence which will be used in future NDIA reports and for future NDIA ILC grant submissions. Nobody's name will appear in what is written. Information will be kept confidentially to protect each members privacy.

Anything else?

If there is anything you would like to know, or if there is any help you need to be involved, please you're your Group Leaders know or, alternatively, contact Families4Families via phone or text to 0433388250.

We know your time is valuable and we greatly appreciate your significant contribution to Families4Families if you choose to complete a survey. Thank you for your time, input and support.

Best wishes from the Families4Families team.



Families4Families Inc.

Acquired Brain Injury Peer Support Network

General Consent to Participate in Local Support Group Survey Evaluation 2017

Please read this Introduction to the Group:

It is important for us to find out from members if our programs and Local Support Groups are giving members what they want. We also need to gather evidence for the NDIA on whether our programs help our Peer Group members to achieve their ILC outcomes. Families4Families have prepared surveys which can be completed in Local Support Groups during our Evaluation Sessions. They will use the information gathered as evidence which will be used in future NDIA reports and for future NDIA ILC grant submissions. Information will be kept confidentially to protect each members privacy.

Please Read the Following Consents to the Group:

- The group understands the information provided in the Information Sheet about the evaluation.
- Members present understand the purpose of the local support group evaluation and their involvement in it.
- Member present understand that they can choose to not be involved in the evaluation and it will not affect their involvement within Families4Families in any way.
- Members understand that they can stop being involved in the evaluation at any time.
- All members present understand and agree to take part in the local support group evaluation.

If those present agree to these statements, please provide the details below:

Name of Group (LSG): _____

Name of Recorder (person writing notes): _____

Signed: _____ **Date:** ____ / ____ / **2017**

Please Complete (if possible from sign in sheet, without needing people to put hand up):

Total number of group members present: _____ Members

How many members present have a brain injury (ABI)? _____ Members

How many members present support a person with ABI? _____ Members



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Acquired Brain Injury Peer Support Network

1. Why did members present join Families4Families & the Local Support Group?

2. What benefits do the group members present receive from being a member of Families4Families and this Local Support Group?

3. How many people present believe they are likely to be assessed (or have already been assessed) as eligible for an NDIS Individual Funded Package?

(please complete each box)

NDIS YES NDIS NO MAYBE

Any Comments: _____

4. Have the members present gained skills, knowledge and/or abilities from being a Families4Families member?

YES

NO

MAYBE

Please tell us more: _____




5. Have members present gained knowledge about their rights and/or entitlements from being a Families4Families member?




YES

NO

MAYBE

Please tell us more: _____

Question			
6. Does the group feel that Families4Families effectively promotes the independence and full participation of people with ABI in the community?			
7. Has being a Families4Families member enabled members present to access information that help them better understand ABI?			
8. Does the group believe Families4Families offers high quality peer support?			
9. From the group members' own experiences, do they believe that the Families4Families team are well qualified, knowledgeable and have the experience to effectively deliver peer support?			
10. Has being a member helped group members to know more about what services and supports are available in enabling them to live their best life?			
11. Has being a member given group members the information they need to make decisions in their life?			

Question			
12. Has being a member helped those present to know more about opportunities for participation in your community?			
13. Since becoming a member of Families4Families, do group members feel more confident and/or have higher self-esteem?			
14. Do group members feel more involved in making decisions about their life now than before they became a peer group member?			
15. Does the group believe Families4Families effectively provides them with information about other organisations, offering referrals/links (eg via newsletters)?			
16. Do group members think that their support needs (or unmet needs) would be higher without support from Families4Families and this Local Support Group?			
17. Does being a member of Families4Families increase the opportunities group members have to have a say about community issues that are important to them?			

20. If Families4Families and this (& other) Local Support Groups didn't exist, do members present believe that our members would have more unmet needs?

YES

NO

MAYBE

Please tell us more: _____

21. If Families4Families and its Local Support Groups didn't exist, do those present believe our members would need greater funded support (eg, support workers, ABI training, counselling, NDIS Planning meetings, etc)?

YES

NO

MAYBE

Please tell us more: _____

22. Do you have any other comments you would like to make about being a Families4Families member?

Are there things you would like to see changed in this LSG?

Are there things you really like and find helpful you would like to tell us about?

We know your time is valuable, and we greatly appreciate your significant contribution to Families4Families by completing this survey. Of course all comments will be treated with confidentiality and any information given to the NDIA in our evaluation reports will never identify individual members.

Thank you for your time, input and support.